

Daniel H. Carroll, PMP

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CAREER SUMMARY

Flexible IT project manager focusing on organizational change and evolution. Successes in process evolution and maturing teams and organizations. Proven track record providing business and technical analysis, identifying scope, requirements and delivering projects on time and under budget. Expert in scope definition and management, schedule and budget control, and project delivery. Recent focus has been in software and EDW project delivery, but have worked in all aspects of the IT arena including data, software, business, and infrastructure.

EXPERIENCE

IDology – SENIOR PROJECT MANAGER (ATLANTA, GA) March 2014 November 2016

Senior Project Manager – Managed and delivered customer-facing, security-focused software enhancement projects for boutique software firm. Achievements included decreasing time to market through process maturity, accountability to the schedule, and by reducing conflict between groups. Increased number of projects per year delivered from six to ten and eliminated project slippage. Promoted transformation through evangelism of project management and adapting core methodologies to specific company needs. Adapted tools for project management to environment, oversaw move from web-based solutions to mobile based solutions, worked with leadership to avoid stove piping, improved support and interaction/integration with the business (product) team. Originally brought on for six-month consulting engagement, but hired as employee in 2015 in recognition of contribution.

Proven Method – SENIOR PROJECT MANAGER (ATLANTA, GA)

Contractor August 2013 – Dec 2013

Senior Project Manager (Home Depot) - Data Warehousing and Business intelligence. Assumed management of three projects in high-paced, demanding environment. Managed BI/EDW deliverables. Technology used: Teradata and MicroStrategy. Implemented change policies and procedures and contributed to maturation of PMO processes and strategic PMO goals. Projects were consumer focused retail projects providing customization of products and the resulting data mining/business intelligence for corporate planning.

Cognizant – SENIOR MANAGER (ATLANTA, GA/CHARLOTTE, NC)

Direct Hire June 2011 – August 2013

Project Manager/PMO Strategic Planning

Project/Program Manager for Data Warehousing for financials customer (TIAA-Cref). Oversaw and managed delivery of several data warehouse migration projects. TerraData Upgrade: Through due diligence identified and documented that project was under-scoped and alerted management to risk and reclassify project as a program. Software upgrade included move of data operations and build out of new data center to accommodate change. Worked with vendors and internal teams to move stagnant project to delivery. Infomatica to DataStage Conversion: Oversaw and delivered conversion of 700 ETLs from Data Stage to Infomatica including budget, scheduling, vendor management, risk management and SOX compliance. Project executed in stages working with off-shore, outsourced team interacting with in-house development team. Additional work included HR project that transitioned client employees to Cognizant employees. (Xerox/ACS).

AT&T – PRODUCER (CONTENT DELIVERY MANAGER) (ATLANTA, GA)

Pacific Crossing March 2010 – June 2011

Implementation of phased ATT.com eCommerce and support website consolidation requiring coordination between various groups within AT&T and external vendors. Initial achievement was creating and implementing a pre-production review process that audited requirements and eliminated massive discrepancies in content for ATT.com. Promoted to Content Producer for - managed estimates, schedules, key delivery teams, and coordinated resources for Bi-monthly

delivery cycle: Team of 8-11 integrating into larger team of approximately 35, budget average \$350K per release

Alltel/Verizon – CONTENT ARCHITECT/PROJECT MANAGER (ALPHARETTA, GA)

Primus Software July 2007 – February 2009

Coordinated with senior architecture management to revamp communications architecture and other comprehensive systems. Made a significant immediate impact and brought to fruition two projects that had been languishing for years. Managed and delivered the following high profile projects for Infrastructure in Enterprise Architecture: Governance and Compliance Policy, Standards Management and Process Management

BAESystems – PROJECT MANAGER (PEACHTREE CITY, GA)

Direct Hire September 2003 – July 2007

Managed data center design for \$72M US Army Reserve (USAR) Data Center with team of 17 and during build out and operations managed various web based and operational projects. Noted for leadership and organizational skill and given *corporate award for organizational excellence*

CERTIFICATIONS

- Project Management Professional (PMP)
- IT Infrastructure Library (ITIL) Foundation
- ITIL Practitioner: Release and Control

TOOLS, TECHNIQUES, AND TECHNOLOGIES

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|---------------------|---|
| Project Management | Audits, Schedules, Budgets, MS-Project Server, MS-Project, MS-SharePoint, CA Clarity, Open Workbench, PMI Methodologies, Portfolio Management, Primavera, Process Management & Process Re-Engineering, Schedules, Standards Management, Business analysis, COTS product implementation, Data center move, Distributed systems (Windows, Linux, Unix), Integration planning and strategy, IT disaster recovery planning, IT process/ITIL/CMMi, MS Project, Networks (Cisco, VoIP, Digital Fax), Project management, RFP, SDLC, Vendor management |
| IT Concepts | Infrastructure Buildout and Maintenance, WAN/LAN, Application Architecture, Applications Release And Control, Business Architecture, Communications Management, Ecommerce Implementation, Enterprise Architecture, Facilities Build Out, Governance And Compliance, Information Architecture, Infrastructure Architecture, ITIL Framework, Legacy Systems, Management Dashboards, Zackman Framework |
| Data/Data Warehouse | Teradata 14, MicroStrategy, Data Stage, Data Warehousing, DW/BI, ETL/EDW, Informatica, MS-SQL.Data Warehousing, |
| Development | ASP/ASP.NET, DHTML, HTML, Java, Javascript, Jscript, MS-IIS, VBA, Vbscript |
| Other Technologies | Videography, Instructional design, on camera presence. Active X Controls, CA Forest And Trees, Cascading Style Sheets, CISCO Routers, CISCO WAN And LAN Interfaces, Clarify, Clearquest, Dell Servers, HP UNIX, Interwoven, LAN And WAN, MS-Access, MS-Excel, MS-Publisher, MS-Word, Server Build Sheets, Siebel CRM, Windows |

VOLUNTEER ACTIVITIES

Dragon*Con, GA

DIRECTOR OF MEDIA RELATIONS

June 2009 - Present

Volunteer Position

Overhauled and vastly improved media management for national pop-culture convention

- Overhauled media relations for convention with \$72M annual impact to Metro-Atlanta
- Managed a team of seventeen with various experience levels by providing them proper training, realistic and specific standards, oversight, support and leadership
- Increased media coverage of event by 680% in 7 years
 - Attendance increased 276% in 8 years
- Represented the convention on CNN, NPR, MTV, G4, and various local outlets

EDUCATION

- University of Maryland European Division (University College) – Bachelors of Arts in History
- Defense Language Institute, Monterey CA – Basic Russian